



Zolar Technology & Mfg Co. Inc.

Return Materials Authorization (RMA) Form

DOC018840-1

Page 1 of 2

Warranty Replacement Policy

Products under warranty purchased through ZOLAR may be returned for repair/replacement by following the steps outlined below:

- 1) Obtain an Return Material Authorization (RMA) number by contacting ZOLAR Customer service at : info@zolartek.com
- 2) Fill out Page 1 and 2 of this RMA form completely and place the form together with the items being returned
- 3) Return the authorized item(s) according to the shipping instructions
- 4) Our service department will process your request

Note: If the returned product is not under warranty there will be a minimum service inspection fee of \$199.00 US

Customer Details

Company Name: _____	Contact Name: _____
Customer Address: _____	City: _____
Country: _____	Zip Code/Postal Code: _____
Telephone #: _____	Fax #: _____
e-mail address: _____	
RMA # Issued: _____	Date RMA # Issued: _____

(Obtained from Zolar Customer Service)

Qty	Product Name	Serial #	Reason for Return	*Invoice #	*Invoice Date

**Please provide the original invoice number and date to verify warranty coverage*

Reason for Return Detail

Shipping Instructions

Products received by ZOLAR without a RMA# will be refused

- 1) Be sure to obtain an RMA number and clearly mark the outside of the returned items with this number
- 2) Ship only those items that are authorized
- 3) Ship returned the items to:

Zolar Technology & Mfg Co. Inc.
ATTN: Technical Support Department
1200 Derry Road East, Unit # 5
Mississauga, Ontario, Canada. L5T0B3

Customer Name for Return Approval

Customer Name: _____

Date: _____



Zolar Technology & Mfg Co. Inc.

Return Materials Authorization (RMA) Form

DOC018840-1

Page 2 of 2

Warranty Replacement Policy

Products under warranty purchased through ZOLAR may be returned for repair/replacement by following the steps outlined below:

- 1) Obtain a Return Material Authorization (RMA) number by contacting ZOLAR Customer service at : info@zolartek.com
- 2) Fill out this RMA form completely and list **ALL** the product accessories shown below that are being returned
- 3) Return the authorized item(s) including the list of **ALL** accessories according to the shipping instructions below
- 4) Our service department will process your request

SERIAL No. (IF APPLICABLE)	LIST OF ACCESSORIES SENT BY CUSTOMER	QTY SENT BY CUSTOMER	QTY RECEIVED BY ZOLAR
	Photon 3 W / 10 W		
	Wireless Foot Pedal		
	Fiber Spool		
	Permanant Hand Piece (Silver) 3W / 10 W		
	Disposable Tips		
	Cutting Fiber Metal Handpiece		
	Cutting Fiber		
	Fiber Stripper		
	Remote Interlock		
	Low Level Laser Therapy Handpiece (Wand)		
	Bleaching Handpiece Wand (10 W Only)		
	Power Charger - European		
	Power Charger - North America		
	Goggles		
	Initiate Paper - Black		
	Handpiece End Cap <input type="checkbox"/> Open Cap <input type="checkbox"/> Closed Cap		
	Transportation Carrying Case <input type="checkbox"/> With Keys		
	DVD		
	Laser User Manual		

Comments for Supplied Accessories (If Any)

Shipping Instructions

Products received by ZOLAR without a RMA# will be refused

- 1) Be sure to obtain an RMA number and clearly mark the outside of the returned items with this number
- 2) Ship only those items that are authorized
- 3) Ship returned the items to:

Zolar Technology & Mfg Co. Inc.
ATTN: Technical Support Department
1200 Derry Road East, Unit # 5
Mississauga, Ontario, Canada. L5T0B3